EU Settlement Scheme (EUSS) aftercare guide

This guide helps you to:

- Access your digital status
- View your digital status
- Prove your digital status
- Update your personal details

It includes a short introduction and a step-by-step guide.

A confident computer or smartphone user, such as a family member or friend, can help you go through this guide.

Disclaimer: Don't share confidential and private information unless it is essential.

If you need further support, check the back of this leaflet.



Access your digital status

If your application is successful, you will receive a confirmation letter via email. However, you cannot use your status letter to prove your right to live in the UK.

Your status is only digital. There is no physical card. It means that you can only view and prove it online.

You need to keep your details updated so that you always have access to your status. Not being able to access your digital status may prevent you from proving your rights in the UK.

You must have independent access to it, through your **own** email address or phone number, or that of a trusted person.

Why do I need to view or prove my status?

- To view your settled or pre-settled status
- To get a share code to prove your status to others
- To update your personal details
- To check what rights you have in the UK

To access your online status, you need:



The **identity document** linked to it. Write the number down and keep it safe, in case you lose your document or you are not able to access it.



Your date of birth.



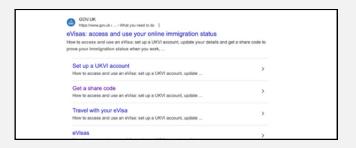
Email address or phone **number** used for the application.

View your digital status

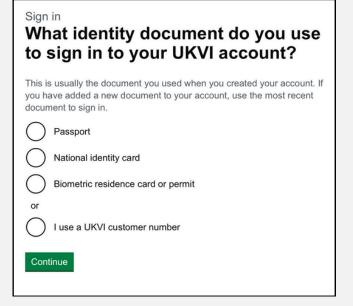
To access your digital status, open your browser (from your phone or laptop) and go to:

https://www.gov.uk/evisa

Make sure you are on the GOV.UK website.



Select the document that you used when you applied. After that, enter your document details (e.g. passport number) and date of birth.





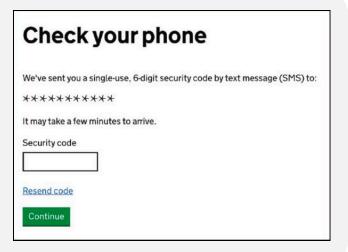
Sign in What is your date of birth?
You should enter this as shown on your passport. For example, 31 3 1980.
Day Month Year
Continue

View your digital status (continued)

Enter the phone number or email address that you used to apply (chose the one that you can easily access). You will receive a six-digit access code.

How do you want to receive a security code? We will send a code to your phone or email address. Applicant Send me a text message (SMS) to ********* Send me an email to ********** Continue

Check your phone or email address and enter the security code. The code is valid for a limited time only and you do not need to save it.



You should now have access to your digital status.



Check your status

This page shows your picture, name, date of birth, nationality and tells you which status you have, and gives you some details.

This page is not proof of your status.



Prove your digital status

Click on "Get a share code". Select the reason why you need to prove your status (e.g to work in the UK).

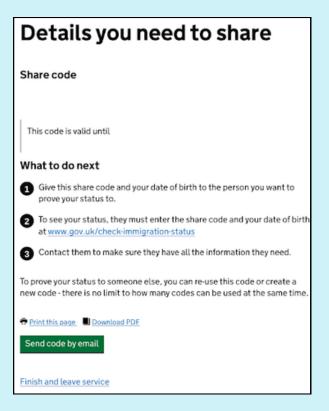
You will access a page that shows your personal information. This is what the person who will check your status will see after you provide them your share code.

You will now see a share code. You will need to provide this share code, as well as your date of birth, to the person requesting your share code.

You will also see the date it expires, 90 days after you have generated the share code.

You can send the code via email.

When you finish, remember to log out especially if you are using a shared device.



Update your details

Go to

https://www.gov.uk/evisa/updateukvi-account and click on "Update your UKVI account"

Enter your document number, date of birth and email address/phone number.

You will see a page with your personal details, picture and a list of your identity documents linked to your status.

Click on "Add a new identity document" to link a new passport or identity card to your status. You will need to upload a picture of your document.

OR

Click on "Contact details" to change phone number, email address, home and postal address.

Click on **"Change"**, then write your new phone number or email address. You will receive a security code.

OR

Click on "Sign in details" to change the details you use to access your status

Click on "Change" under the detail/info you want to change. Write your new phone number or email address. You will receive a security code.

Update your details

You'll need the details you use to sign in to your UKVI account. This could be your:

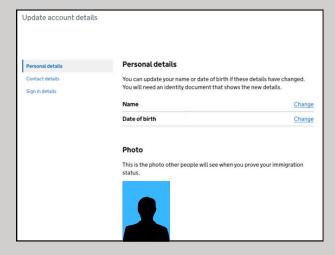
- · passport
- national identity card
- biometric residence card (BRC) this can be valid or expired
- · expired biometric residence permit (BRP)
- UKVI customer number

You'll also need access to the mobile phone number or email address you use to sign in to your UKVI account.

If you're updating your name, date of birth or nationality then you'll need an identity document that proves that it has changed.

You can only use this service to update your UKVI account details. You cannot update any immigration details, for example a visa or a citizenship application.

Update your UKVI account >



Identity documents These identity documents are linked to your immigration status. You can only use a document to travel to the UK if it has not expired. The document must be acceptable for the purpose of entering the UK (opens in a new tab). Add a new passport or identity document if you want to use it to travel. Add a new identity document Passport Number Nationality NAT Number Nationality Expiry date

Scan the below QR code with your mobile phone camera to access more information



For additional support, you can contact the EU Settlement Resolution Centre (Home Office) by phone at 0300 123 7379 (or +44 300 790 6268 if calling from outside the UK).

You can also reach them through their online web chat: https://ukimmigration-support-webchat.homeoffice.gov.uk/euss.

You can contact UK Visas and Immigration using their online form: https://www.gov.uk/contact-ukvi-inside-outside-uk.

The information in this leaflet is accurate as of: 09.12.2025

