# How we can help individuals during COVID-19



## Use our WhatsApp helpline

You can send us a message if you have any questions about applying

### What is the EU Settlement Scheme?

Are you an EU citizen, or a family member of an EU citizen who started to reside in the UK before 30 December 2020?

You need to apply to the Scheme before 30th June 2021 to receive a new immigration status.

This immigration status protects your rights to continue to live in the UK.

You will need this new immigration status to access benefits, rent a property, apply for jobs, access healthcare.

This is a digital application process and the status you receive is also fully digital.

#### How do I apply?

- It is free to apply to the EU
  Settlement Scheme.
- You apply using an app on your phone and then online, proving you live in the UK. The Home Office checks your application and
- grants you either Pre-Settled
  Status (if you have lived in the UK
  for less than 5 years) or Settled
  - Status (if you have lived here for more than 5 years).

You must do this before 30 June 2021

#### How we can help?

- We offer FREE support and advice to people who apply to the EU Settlement Scheme.
- We have lots of information in different languages to help you make your application.
- We can also help you learn how to manage your digital immigration status how to update your details, share your status with other people.

Or email us at help@neweuropeans.net



